

## **'BIG4 DOG POLICY' BINDING AGREEMENT WITH DOG OWNER**

Thank you for choosing to stay Hay Big4 - Hay Plains Holiday Park a proud member of the BIG4 Holiday Parks Group. We under special arrangement with BIG4 have opted to allow dogs to stay in our park under limited and strict conditions. It is of course our intent and goal to provide you with not only a wonderful and enjoyable stay with us, but also a safe and happy one.

In order to ensure the comfort, enjoyment and safety of all of the guests staying with us, with or without dogs, we have both a legal and moral requirement to establish a set of clear and enforceable rules to ensure that all dog owners take responsibility and will act responsibly in regards to the actions and behaviour of their dogs.

Acceptance of a particular dog is always at the discretion of the park manager and such acceptance can be withdrawn at any time by the park manager at their discretion if they believe that the acceptance of that dog to stay in the park is not in the best interests of the park. Please note that some breeds of dogs will not be accepted. Bookings can only be made by contacting the park directly (not through a website).

After reading the following policies you, as the guardian of the dog, are required that you make a commitment that by signing this agreement you and as such your dog will be strictly bound by the stated conditions and rules.

Hay Big 4 – Hay Plains Holiday Park allows a maximum of 3 (three) dogs in the park at any one given time. Allocation of sites and/or areas of the park will be based on this. In consideration of the above I accept the courtesy extended by Hay Big4 – Hay Plains Holiday Park, wherein I am allowed to keep my dog/s on the site assigned to me. I hereby agree to abide by the following rules, terms and conditions and be bound by them in the event of non adherence to any of these rules.

**IN NO CIRCUMSTANCES ARE DOGS ALLOWED TO GO INSIDE CABINS. Dogs belonging to someone occupying a cabin, must be tied to their vehicle outside the cabin away from the general public. When booking in the manager / receptionist will direct you to where you can tie your dog.**

### **Customer and Pet Information & Contract**

Owner Name (s): \_\_\_\_\_

Dogs Name: \_\_\_\_\_

Breed: \_\_\_\_\_ Sex of Dog: \_\_\_\_\_

Size of dog: S/ M/ L: \_\_\_\_\_

Age of your dog: \_\_\_\_\_ Dog Registration Number: \_\_\_\_\_

Has your dog had all required injections and medications? YES / NO

### **Accommodation Details:**

Site No: \_\_\_\_\_ Cabin No: \_\_\_\_\_

Where will your dog live during your visit with us?: \_\_\_\_\_

Does your Dog bark? YES / NO When? \_\_\_\_\_

**Rules of occupancy with your dog**

Please also be aware that failure to adhere to these rules you will be asked to leave the park immediately without refund or recourse (Note:These rules are the BIG4 minimum standards and requirements)

1. The dog **must be leashed** at all times whilst not in your van or tent or other accommodations. No exceptions. A leash must be no more than 2 metres in length. This includes no dog 'runs' to be set up dog owners.
2. The dog **must be supervised** at all times and never left unattended including inside a tent or van or other accommodations.
3. For health and safety reasons dogs are **not allowed in any common areas** of the park including: Pool & pool areas, games rooms, camp kitchens, amenities, playgrounds, reception or any public areas. Internal areas of **CABINS are strictly OUT OF BOUNDS** for any animal.
4. For health and safety reasons dogs **must not be washed or cleaned anywhere within the park** (unless a designated dog wash area has been provided). Additionally, any dog related accessories such dog blankets, etc should not be washed or cleaned within the park.
5. Dogs may **only be walked in the designated areas** of the park. Dogs are not to be walked around the park, including exiting the park except via a designated route. Please ask at reception for designated route.
6. Dog owners are **100% responsible for picking up and disposing of their dog's or pet's waste**, in a sealed 'doggy do' plastic bag and disposed of in rubbish bins.
7. Dog owners are **personally responsible**, and will be held to be so, **for any and all personal injuries and/or property damage or losses** in relation to any actions by or because of their dog.
8. The dog owner agrees that the **park owner/manager reserves the right to evict any guests** whose dog is deemed noisy, disruptive, and aggressive or the subject of complaints from other guests. It is the dog owner's responsibility and the dog owner's alone to control and manage their dog. If in the view of the park management this has not happened to an acceptable level the owner and the dog may be evicted from the park, without prior warning, immediately at the manager's discretion.
9. The dog owner must contact the park directly in advance of arrival to apply to have their dog accepted in that particular BIG4 Member Park. Upon arrival it is the managers' discretion as to accept the dog in the park. Upon acceptance by the park manager the dog owner must then agree to and sign the standard "BIG4 Dog Policy Dog Owner Agreement" document. It will not be possible under such rules to book with a dog on BIG4.com.au.

I have read, fully understand and agree to all of the terms of this agreement stated above and I agree to indemnify Hay Big 4 – Hay Plains Holiday Park, its managers, operators and owners and their respective affiliates from all and any liability and/or damage or financial loss suffered as a result of any actions of or because of my dog.

Signature Accepting Agreement: \_\_\_\_\_ Date: \_\_\_\_\_

**Security Bond Acceptance:** Credit Card details must be left as security

Credit Card Number \_\_\_\_\_

Credit Card Name \_\_\_\_\_ Expiry Date \_\_\_\_\_

Clients Signature for Credit Card Acceptance \_\_\_\_\_

**Office Use only:**

Sighted Required Documentation    Yes / No    Staff Members initials: \_\_\_\_\_

HAY BIG 4 - HAY PLAINS HOLIDAY PARK DOG POLICY

Date checking out: \_\_\_\_\_ Site / Cabin Number: \_\_\_\_\_